

# Carrie Thornton Webb, PharmD

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## **Professional Summary**

I am an experienced pharmacist with over 15 years of managerial experience in the retail, long term care, specialty, and outpatient oncology setting. I am highly motivated and dedicated to providing the highest quality of patient care possible. I possess outstanding communication skills to build strong and lasting relationships with staff, customers, and other medical professionals.

## **Education**

DOCTOR OF PHARMACY 1999-2003

Auburn University Harrison School of Pharmacy - Auburn, Alabama

CHEMISTRY MAJOR 1995-1999

University of West Alabama - Livingston, Alabama

## **Licenses and Certifications**

- Alabama State Board of Pharmacy, License: 14574
- Parenteral Certification
- Consultant Certification
- 340B University
- 340B Advanced Operations Certificate

## **Skills & Abilities**

- 11 years of management experience in a retail and long-term care environment
- 6 years of management experience in a high-volume outpatient oncology center with infusion, specialty pharmacy, and retail pharmacy services.
- Proficient with PioneerRx, Therigy STM, QS1 NRx, and QS1 Primecare pharmacy software systems
- Strong background and knowledge of federal and state regulations associated with retail, long-term care, specialty pharmacy, and infusion pharmacy
- Automation implementation in both long-term care and retail pharmacy practice with Fast Pak Exp compliance packaging and Script Pro
- Medication treatment protocol development based off NCCN guidelines
- Inventory and budget management in high volume, high dollar infusion and retail oncology pharmacy departments.
- Policy and procedure development for infusion, specialty, and retail pharmacy.
- Staff development and training
- Workflow optimization and process improvement in different pharmacy settings
- Training and compliance with all 340b pharmacy dispensing regulations.
- 340B Advanced Operations Certificate.
- Development and implementation of specialty pharmacy patient management program
- URAC Specialty Pharmacy accreditation

- ACHC with Oncology Distinction Specialty Pharmacy accreditation

## **Professional Experience**

### **DIRECTOR OF PHARMACY | MONTGOMERY CANCER CENTER | OCTOBER 2014-PRESENT**

- Manage a staff of 14 Pharmacist , 12 Technicians, and Specialty Education RN
- Manage 2 infusion pharmacies and 1 specialty retail pharmacy with oncology/hematology focus
- Budget development and management of a 80 million dollar annual drug spend for the 3 pharmacy departments
- Development of all USP 797 and USP 800 policy and procedures for two high-volume cancer treatment infusion centers
- Training and compliance with regulations for Alabama State Board of Pharmacy and The Joint Commission.
- Assisted with planning, design, and opening of a new USP 797/800 compliant infusion pharmacy.
- Staff development and training to meet all requirements of USP 797, 800, and NIOSH standards
- Medication treatment protocol development based off NCCN/ASCO guidelines
- Pharmacy representative for the Baptist Health Medical Oncology team and serve on the Baptist Health Pharmacy and Therapeutics Committee
- Medication safety and reimbursement evaluations
- Implementation of new pharmacy dispensing software in retail setting
- Development of policies and procedures related URAC and ACHC specialty pharmacy accreditation
- Development of specialty pharmacy patient management program including policies and procedures, quality metrics, quality improvement projects, and staff development.
- Chair of URAC Quality Management Committee and ACHC Patient Advisory Committee
- URAC Specialty Pharmacy Accreditation
- Implementation of Montgomery Cancer Center employee and patient COVID vaccination program
- Implementation of COVID Treatment Center for Baptist Health to administer monoclonal antibodies treatments for patient that have tested positive to COVID-19
- Implementation of Baptist Health Montgomery Area Community Vaccination Clinic to administer COVID vaccine to the public.

### **PHARMACY MANAGER | YORK DRUG & YORK DRUG LT | OCTOBER 2003-OCTOBER 2014**

#### **York Drug LT**

- Manage all dispensing and delivery aspects of 2 skilled nursing facilities (150 beds), a 40-bed rehabilitation facility, a 20-bed assisted living facility, and a local county correctional facility.
- Develop and maintain all policy and procedures for long-term care pharmacy services
- Implementation of cost saving automation with the purchase of an Amerisource Bergan Fast Pak EXP compliance packaging dispensing cabinet.
- Implementation of cost saving strategies for both pharmacy and nursing facilities by decreasing dispensing to 7 days or less in order to reduce waste and expense.
- Initial set-up of services to new long-term care facilities, including formulary development and cost saving strategies for the facility and its residents
- Formulary development and compliance
- Recommendation of therapy changes for long-term care residents

- Maintain all rebate and long-term care pricing contracts
- Maintain all reports and compliance with Managed HealthCare Associates and NetRx pharmacy reconciliation service
- Serve as account liaison and billing specialist for all long-term care residents and facilities
- Expert in billing of pharmacy claims and insurance issues associated with cost-sharing and Medicare/Medicaid dual eligible residents
- Conduct quarterly in-services for facilities to ensure compliance with policies and procedures.

### **York Drug Inc.**

- Managed a staff of 2 pharmacist and 10 ancillary staff
- Manage all dispensing aspects of a high-volume retail pharmacy with an average of 400 prescriptions daily
- Pharmaceutical Compounding
- Training of all new pharmacy staff
- Provide patient counseling to retail pharmacy patients
- MTM sessions for Medicare Part D recipients
- Assist with free monthly diabetes and cholesterol screenings
- Development and implementation of various inventory control systems to maintain inventory and budget guidelines
- Develop workflow procedures to maximize productivity and decrease medication errors
- Implementation of a flu vaccination program
- Conduct quarterly technician training meetings to review and implement pharmacy policies and procedures.
- Development of an employee incentive program to improve employee morale and productivity
- Implementation of Script Pro automated dispensing machine and maintain quarterly medication selection process
- Development and implementation of customer satisfaction program to identify areas of improvements for all departments
- Attended Professional Compounding Centers of America comprehensive compounding course
- Mentor to Auburn University Harrison School of Pharmacy and Samford University McWorther School of Pharmacy students.